

# Flex Benefit Selection Tool



# It's time for you to enrol in your benefits for the upcoming year.

Flex credits give you the freedom to choose the best coverage to meet your health and wellness needs.

# WHAT TO EXPECT

We've made it easy for you to access the features and information you're looking for—whether you're at work or on the go.

**Easy benefit comparison**—our simplified navigation focuses on what's important, helping you select a plan that's right for you.

**Streamlined experience**—benefit selection is straightforward and stress-free with our user-friendly tool.

**Mobile friendly**—select and review your benefit options anytime, on any device—mobile or desktop.

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#### **MAKING IT EASY**

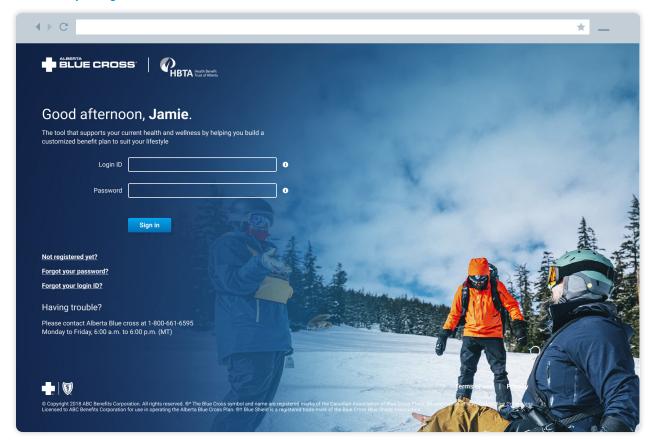
This guide provides an overview of what you can expect when you use the Flex Benefit Selection Tool.

#### **LET'S WALK THROUGH THE PROCESS!**

# REGISTER AND LOGIN TO THE FLEX BENEFIT SELECTION TOOL

You will receive a welcome email to begin the enrolment process. When you follow the link in that email to enrol and select your benefits, you will be taken to the Alberta Blue Cross Flex site, where you will see a login screen.

This is what your login screen will look like



# If this is your first enrolment, please have the following information on hand:

- · last name,
- · date of birth, and
- employee number.

#### If you have enrolled previously, please enter your:

- employee number, and
- password.

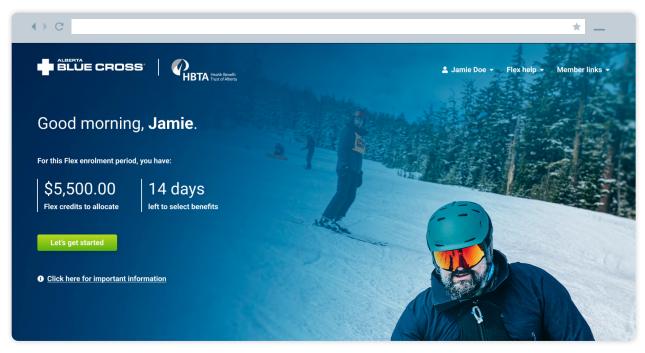
#### **HELPFUL TIP**

If you are having troubles logging in, please contact Alberta Blue Cross at 1-800-661-6995 (toll free) between 6 a.m. and 6 p.m. (MT) Monday to Friday.

# PERSONALIZED LANDING PAGE

After you log in, you will see information about how many Flex credits you have available to you.

This is the landing page where you'll be able to start the selection process



# **ENROLMENT OPTIONS**

When you click "Let's get started!", you will be presented with two options:

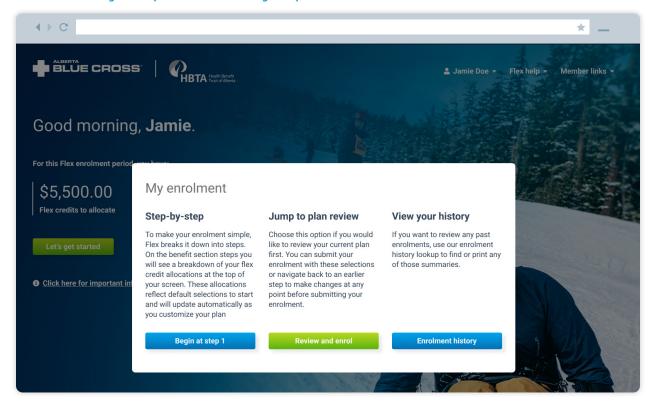
#### 1. Begin at step 1

The first option will start the enrolment process at step 1, which will give you a full step-by-step breakdown of your Flex credit allocations and the ability to fully customize your Flex plan for the upcoming year.

#### 2. Review and enrol

The second option will allow you to fast-track through the selection experience by pulling your credit allocations from the previous year and providing the option to apply them to the upcoming benefit year. If you're happy with your current benefit plan, this is a great way to expedite the enrolment process. You will still be able to navigate back to previous steps if you would like to make any changes before submitting your enrolment.

#### You'll be able to begin at step 1 or fast-track through the process



#### **HELPFUL TIP**

Participation in the Supplementary Health and Dental plans is not mandatory. Selection of these plans is part of your Flexible Spending Account allocation. Please see more information below regarding the laddering provision as referenced in your benefit booklet

At your initial enrolment, you may choose the level of Supplementary Health benefits you need. After your initial selection under the laddering provisions, you will have the opportunity during each annual allocation period to increase or decrease your Supplementary Health and Dental benefit coverage by one level. Examples of this include:

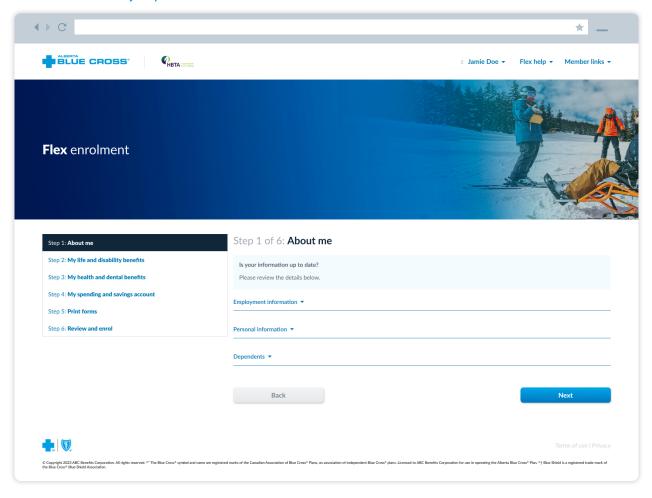
- · safeguard to preventative,
- · protective to preventative,
- opt out to safeguard, or
- · safeguard to opt out.

If you opt out of Supplementary Health and/or Dental coverage, you may opt in during the next annual enrolment; however, ladder provisions will apply. For more information, please refer to the Ladder provisions described in your benefit booklet.

# **CONFIRMING YOUR PERSONAL INFORMATION**

You will be asked to review and confirm your personal information for accuracy. Please ensure everything is correct before moving to the next step.

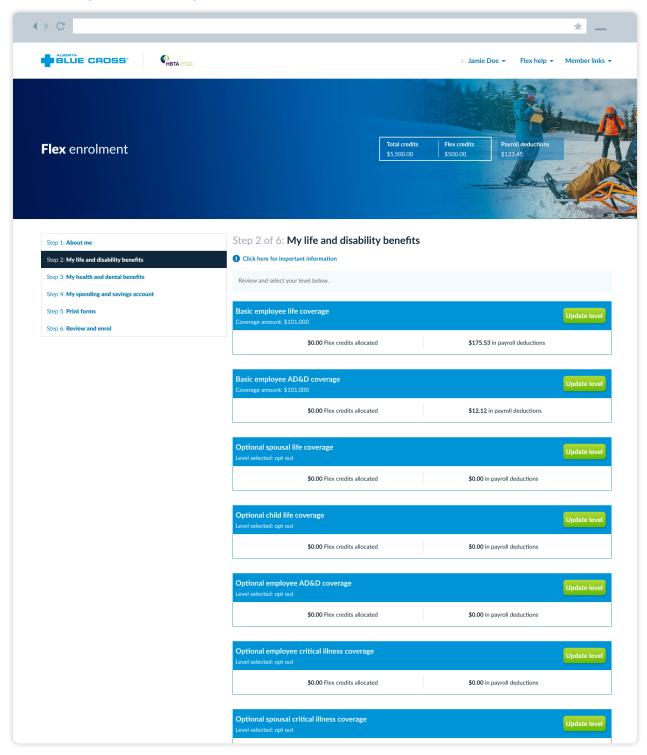
You'll be able to review your personal information on the "About me" screen



# REVIEW YOUR LIFE AND DISABILITY BENEFITS

You will only need to allocate your credits for Supplementary Health and Dental benefits, Health Spending Account, Personal Spending Account, Optional CI, and Group Savings Account. Basic Life, Basic Accidental Death and Dismemberment (AD&D) and Long Term Disability are mandatory and you are automatically enrolled in these benefits.

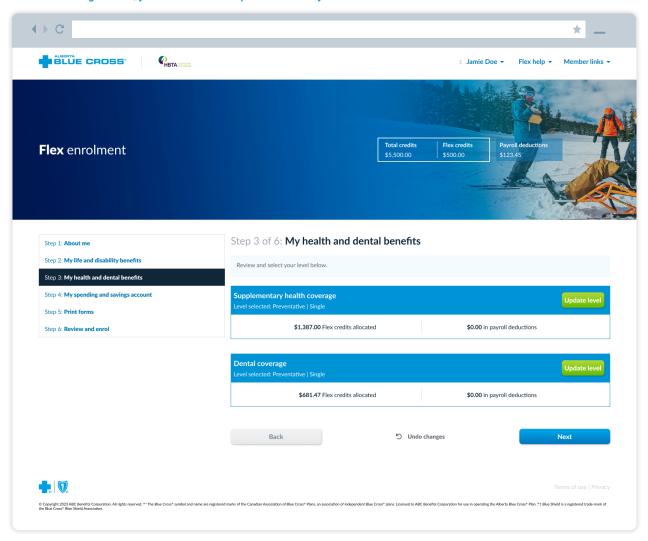
An overview of your life and disability benefits



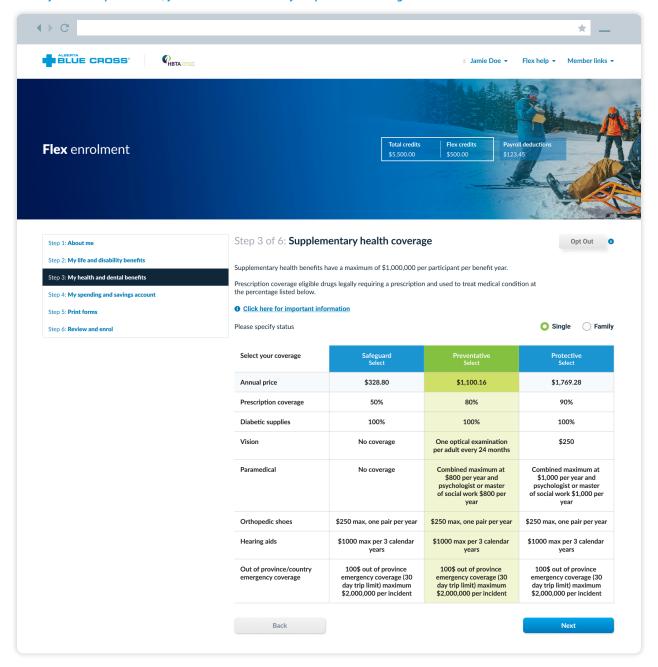
# COMPARE AND SELECT YOUR BENEFIT OPTIONS

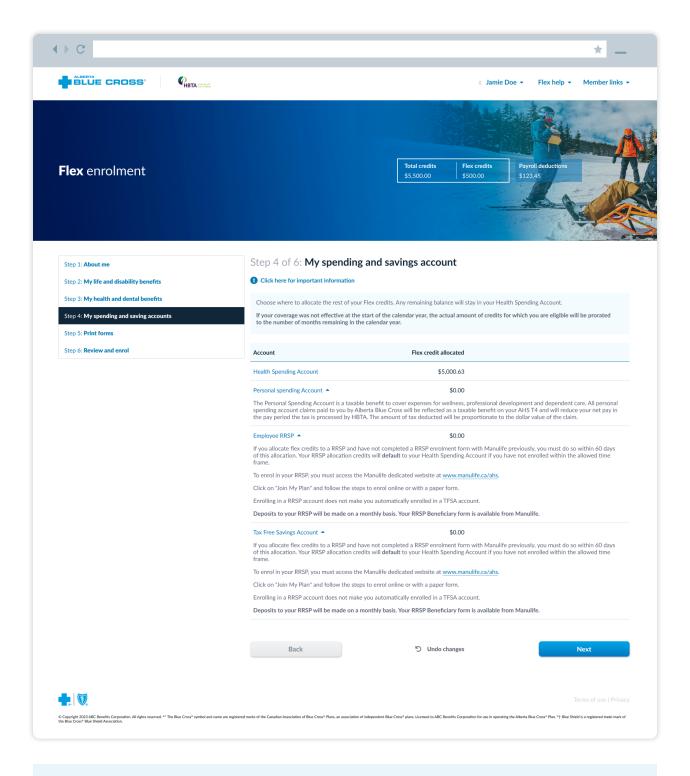
Once you have reviewed your personal information, you will be able to review and compare the different benefit options available to you. You will be able to come back to this screen to change your selections before you submit your final selections at the end, if necessary.

On the following screens, you'll be able to compare and make your benefit selections and credit allocations



#### When you click "update level", you will be able to select your preferred coverage level





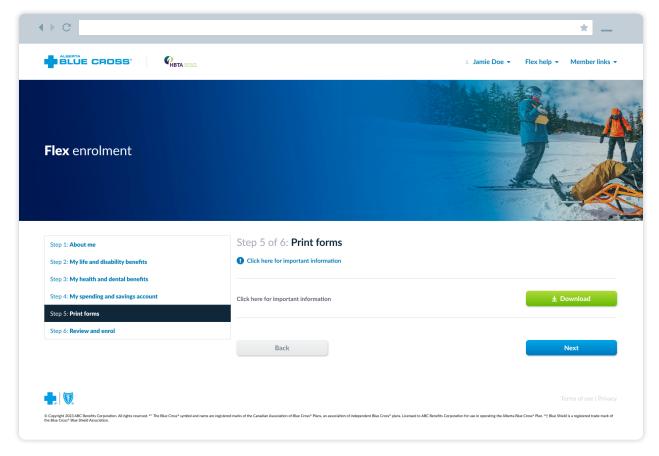
#### **HELPFUL TIP**

Please note that if you do not allocate your balance of remaining credits after making your core benefit selections, your remaining credits will be applied to your Health Spending Account.

# **DESIGNATING BENEFICIARIES**

You will then be prompted to print a form to designate your beneficiaries. Click the "Download" button and print the form to fill out and submit to Human Resources.

You will be able to download the form on the "Print forms" screen shown below

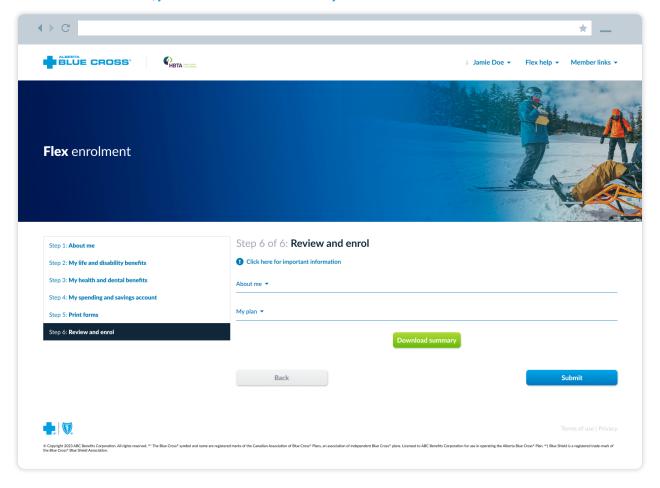


# REVIEW AND SUBMIT YOUR SELECTIONS

Once you have designated your beneficiaries, you will be able to review all of your personal information again, as well as the benefit selections you've made. You will be able to revisit previous screens if you would like to make any changes to your selections or personal information, provided you have not submitted your selections.

When you're satisfied with the selections you've made, click the submit button to complete your enrolment. After you've submitted, you will see a successful submission screen indicating the submission is complete. You will only need to hit the "Submit" button once. After you submit, you will not be able to make changes to your selections until the next enrolment period.

On the screen shown below, you'll be able to review and submit your selections



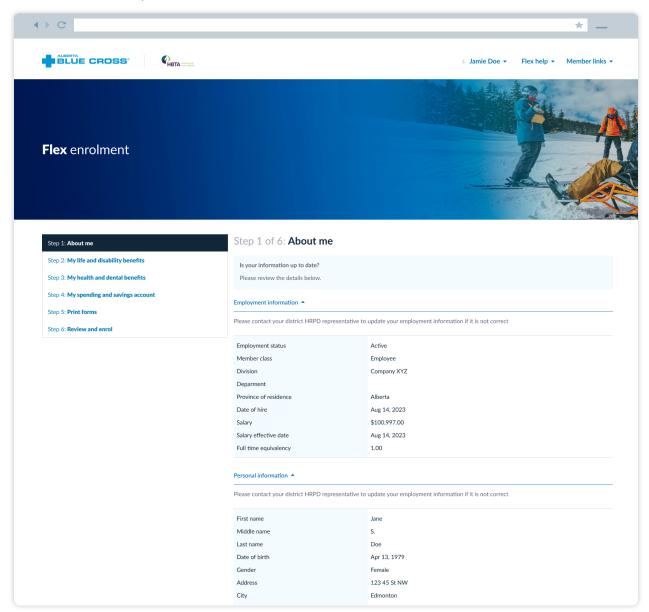
#### **HELPFUL TIP**

Please note that if you allocate credits to the Group Savings Plan (RRSP and/or TFSA), you must open a RRSP or a TFSA account with Manulife.

# **ENROLMENT SUMMARY**

You're done! After you have submitted your benefits, you will be able to review all of your selections and download a summary of your selections for future reference. You will get a confirmation email that your selections have been successfully submitted.

You'll see a breakdown of your benefit selections on the "Review enrolment" screen shown below



#### **HELPFUL TIP**

If you do not receive a confirmation email, please contact Alberta Blue Cross at **1-800-661-6995** (toll free) between 6 a.m. and 6 p.m. (MT) Monday to Friday.

# WE'RE HERE TO HELP

Let the Flex Benefit Selection Tool do the heavy lifting.

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(toll free) between 6 a.m. and 6 p.m. (MT) Monday to Friday.